Locked out?

If you are locked out of your computer or have forgotten your network ID/Email password, go to https://netid.siu.edu/

Click on the ‘Claim Account with Dawtag Number’ button.

Resetting SIU Passwords and Knowing your Computer
Accept User Policy

Check the ‘I accept’ box and click - Next.

Personal information

Enter your information and click – Next.

You will now be prompted to enter a new password.
Know more about your Computer

Various methods of how users can check the amount of RAM installed and other system information details, such as the Operating system installed, and it's activation status.

PC’s – Windows 8

Press the Windows key or the Start button

This PC

Type “This PC”
And Right click, and click on ‘Properties’
System

This top area information about your Operating system, Computer’s processor and amount of RAM installed.

This area contains information about your operating system’s activation status. It should always state ‘Windows is activated’.
PC’s – Windows 7

Press the Windows key or the Start button

Computer

Right Click on ‘Computer’ and click on ‘Properties’
System

This top area contains information about your operating system, computer’s processor and amount of RAM installed.

This area contains information about your operating system’s activation status. It should always state ‘Windows is activated’.
How to find your PC’s model number

Dell PC’s have the model number written on the top/front of the PC’s chassis.

This computer is a Dell Optiplex 755

This is a Dell Optiplex 7010
MAC’s

About This Mac

Go to the *Apple menu* and select ‘About This Mac’.
More Info…

Click on ‘More Info…'

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Model

This screen shows your Mac's model and misc. information.
Hardware

This area contains information about your Mac's Model, Operating system version, Processor information and amount of RAM installed.