Community Counseling Center
Emergency Services Specialist - Crisis Specialist

Location: Cape Girardeau, MO
Full Time: Exempt
Work Hours: Sunday - Thursday: 4pm-12am
Minimum Required Qualifications: Master's Degree in Social Work, Psychology, Counseling, or other related mental health field.

The Agency
Community Counseling Center (CCC) is a behavioral health organization that has been serving the public since 1974. We are an administrative agent for the Missouri Department of Mental Health, and we are entrusted to provide a full array of comprehensive behavioral health services within our five county catchment area.

Our Mission is to provide comprehensive behavioral health and prevention services to every person in need in our five county region.

Our Vision is to create a behavioral healthcare system that is capable of upholding, supporting, and maintaining recovery of our clients.

Our Benefits
- 24 Paid Days Off Your First Year
- Seven Paid Holidays
- Competitive Health, Dental, Vision, and Supplemental Insurance
- Retirement Matching
- Member of the National Health Service Corps (Loan Repayment for Clinicians)

We also partner with Great Oaks Counseling to provide free training to staff to maintain CEU requirements for licensure, as well as reimburse the cost for licensure renewal for staff members providing therapy.

The Program
Crisis Intervention involves outreach services for individuals who are at risk of harming themselves or others. Master degreed professionals conduct nonjudgmental assessments of individuals’ current situations to ensure their physical and psychological safety and to determine disposition for treatment.

Community Counseling Center in conjunction with the Department of Mental Health provides an 800 Crisis Line through a regional contract between all Administrative Agents in the Southeast Region of the State and Behavioral Health Response (BHR) in St. Louis. The system, Missouri Access Crisis and Response System (MOCARS) involves emergency calls to be screened by BHR, which forwards the caller’s information to the Center’s on-call staff. Assessment and
disposition occurs in emergency rooms and law enforcement offices located in the counties of Bollinger, Cape, Madison, Perry and Ste. Genevieve Counties.

The Job
As an Emergency Services Specialist, you would be responsible for the assessment/disposition of crisis emergencies during the evening coverage’s. You would be responding to individuals who are at risk of harming themselves, or others, and conduct assessments of the individuals current situation to ensure their safety, and determine the best course for treatment. In this role, you would be responding to crisis calls within Cape Girardeau and Bollinger Counties, and would also be working extremely closely with local law enforcement and emergency departments. With this position, you would also be responsible for providing agency discharge documentation as needed.

Essential Functions
1. Respond to phone emergencies and provide assessment per agency procedures.
2. Make disposition on emergencies including assisting hospitalization, coordinating with other agencies and with resources outside the Center; completing involuntary commitment process.
3. Make appropriate referrals.
4. Provide follow-up on disposition to insure linkage has occurred.
5. Triage all new callers to the Center for services.
6. Assist with Access to Care for services and refer to other services as needed.
7. Provide information and referral for resources outside the agency when situation dictates.
8. Assist with Agency Discharges and other documentations as needed.
9. Document according to clinical policies and procedures, DMH, CARF, and any other federal or state program per agency standards.

Non Essential Functions
1. Maintain compliance with all policy and procedures.
2. Complete all required training.
3. Work cooperatively with other departments and members of the community.
4. Participate in all required meetings as determined by supervisor.
5. Maintain positive attitude toward agency and clientele.
6. Assist with completion of discharge summaries for clients who no longer receive services.
7. Other duties as assigned.

Minimum Required Qualifications
• Minimum MSW or MA in clinical psychology, psychological counseling or other mental health degree.
• Experience in mental health field preferred.
• Must have reliable transportation and valid driver’s license.
See the link below for other Community Counseling Center open positions:
http://www.cccntr.com/JobOpenings/

Community Counseling Center is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status or any other characteristic protected by law.